

Release Notes

Product

1. HUB30
2. HUB35-EXT35 KIT

System Requirements

3. CP10 G2:
 1. 0.0.2800.70 (HUB30 support)
 2. 0.0.2800.80 (HUB35-EXT35 KIT support)
4. BYOM Controller:
 1. 1.1.1005.0 (HUB30 support)
 2. 1.1.1009.0 (HUB35-EXT35 KIT support)
5. Room Management (Windows)
 1. 2.3.1015.0 (to support HUB30)
 2. Please refer to the Room Management final release notes for the corresponding version. (HUB35-EXT35 KIT support)
6. Room Management (macOS)
 1. 2.3.1015.0 (to support HUB30)
 2. Please refer to the Room Management final release notes for the corresponding version. (HUB35-EXT35 KIT support)

Supported Peripherals (Room Control)

7. TR Series: TR211, TR315, TR315N, TR335, TR335N,
TR311HWV2, TR313V2, TR323NV2, TR333V2, TR535N
8. PTZ Series: PTZ211, PTZ231, PTZ310UV2, PTZ310UNV2, PTZ330UV2, PTZ330UNV2
9. PTC¹ Series: PTC310HWV2, PTC310UV2, PTC320UV2, PTC320UNV2, PTC330UV2
10. CAM/VB Series: CAM520 Pro 3, CAM550, VB342 Pro, CAM570, VB350
11. FONE Series: FONE540, FONE700

Supported Peripherals (ConnectAI)

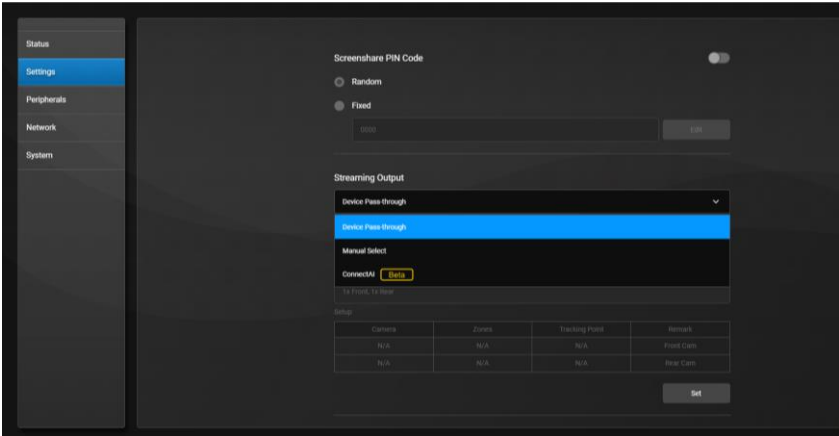
12. TR Series: TR211, TR315, TR315N, TR335, TR335N,
TR311HWV2, TR313V2, TR323NV2, TR333V2, TR535N
13. PTZ Series: PTZ211, PTZ231, PTZ310UV2, PTZ310UNV2, PTZ330UV2, PTZ330UNV2
14. PTC¹ Series: PTC310HWV2, PTC310UV2, PTC320UV2, PTC320UNV2, PTC330UV2
15. CAM Series: CAM520 Pro 3, CAM550, CAM570

Note:

1. PTC Series is only available in non-USA regions.

Revision History

Firmware Version	Region	Release Date	Model
0.0.0000.12	Global	2025/6/6	HUB30
0.0.0000.18	Global	2025/9/15	HUB30, HUB35-EXT35 KIT

Version	0.0.0000.18
Release Date	2025/9/15
New Feature	1. Add Streaming Output option under Homepage/Room Control and System/Settings. - Homepage/Room Control  - System/Settings  2. Supports IP connectivity for AVer video devices. - When AVer video devices (e.g., cameras) are on the same LAN as HUB30/HUB35, they can be discovered using the Add Device feature under System → Peripherals. This enables HUB30/HUB35 to stream RTSP video to UVC. - System/Peripherals/Add Device

	3. Add HUB and Extender options under Homepage → First Source. This allows the system to switch between HUB and Extender as the primary input source. Note: switching may temporarily disconnect the display and require a short time to reconnect. • Homepage/First Source 4. Supports AVer peripherals below for Room Control: • TR535N • PTC310HWV2, PTC310UV2, PTC320UV2, PTC320UNV2, PTC330UV2 • CAM570, VB350, FONE700 5. Supports AVer peripherals below for ConnectAI: • TR535N • PTC310HWV2, PTC310UV2, PTC320UV2, PTC320UNV2, PTC330UV2 • CAM570 6. Supports VISCA over IP/RS232 commands. Please refer to the user manual for detailed command information.
Improvements	1. Improved overall switching performance. 2. Reduced discovery time for AVer peripherals when using the Add Device feature.” 3. To better distinguish added AVer peripherals on HUB, the following improvements have been made: a. When searching for AVer peripherals for the first time, each device will be displayed with the name format: [Model Name]-[Last 6 digits of MAC Address].

	b. After successfully adding a device, users can manually rename it for easier identification and management.
Notes and Recommendations	1. [Enabling Single Source – Extend Mode] a. To enable Single Source – Extend mode, ensure the DisplayLink driver is installed on your connected PC or laptop. You can download the driver from the Synaptics website. b. System requirements: • Windows 10 or later • macOS 13.5 or later • DisplayLink driver compatible with your version of Windows or macOS • Note: To download the latest or legacy drivers, visit the Synaptics website. Installing a newer version will overwrite the existing one. c. When installing DisplayLink driver, screen sharing may be briefly unavailable and resumes in about 3 minutes. 2. [ConnectAI]: To optimize Smart Composition image quality when using ConnectAI, it is recommended to zoom in using the camera’s optical zoom. This is expected to improve the Smart Composition results.
Known Issues	1. When using “Manual Select” or “ConnectAI” under Streaming Output with CAM550/570/520 Pro3, streaming will not function if the camera is set to H.265. Select H.264 on the camera to ensure proper operation. 2. [Wireless (LAN) Connection]: Currently, only video screen sharing is supported via Room Management software without connecting USB or HDMI cables. Audio is not supported at this time. 3. [ConnectAI]: It is not recommended to set a projector screen as the tracking point area, as this may cause failures in enabling PiP layout switching.

	4. During device firmware upgrades or downgrades, the system progress may occasionally appear stuck at 40%, even though the device status LED has already turned solid green. Refresh the device's web interface to confirm that the firmware has been successfully updated. This issue is scheduled to be fixed in the next version.
Version	0.0.0000.12
Release Date	2025/6/6
New Feature	Initial release.
Improvements	Initial release.
Notes and Recommendations	Screen Sharing 1. Enabling Single Source – Extend Mode: To enable Single Source – Extend mode, ensure the DisplayLink driver is installed on your connected PC or laptop. You can download the driver from the Synaptics website. System requirements: • Windows 10 or later • macOS 13.5 or later • For detailed driver version information, please refer to the release notes on the Synaptics website. 2. Automatic Input Switching: After switching between modes (Single – Duplicate, Single – Extend, and Two Sources) or switching the two connected output displays, the system will automatically revert the input source to Input 1. Adding New Devices 1. To add new devices to Room Control and ConnectAI for the first time, make sure the A/V devices are: ○ Connected to USB-A 3 or USB-4 on the HUB30 ○ On the same LAN as the HUB30

	ConnectAI 1. It is recommended to enable ConnectAI before or after starting a video conferencing (VC) call. Avoid enabling or disabling ConnectAI during an active VC call. 2. When ConnectAI is turned off, the input video source resolution will not be visible. 3. To enable Smart Composition when there are six or fewer seated participants, ensure the video USB output is set to 4K. Otherwise, the system will default to Smart Framing.
Known Issues	Screen Sharing 1. When switching between the three source modes, please allow approximately 10 to 15 seconds for the transition to complete successfully. 2. When using Single – Extend Mode, switching between two connected output displays during a video conferencing call may occasionally fail to automatically switch the shared content between the displays on the first attempt. Performance improvements are planned for a future release. Wireless (LAN) Connection 1. Currently, only video screen sharing is supported via Room Management software without connecting USB or HDMI cables. Audio is not supported at this time. 2. When using a Mac to connect to HUB30 through Room Management with PIN Code enabled and set to Fixed, the PIN code entry window may occasionally fail to appear as expected.

	Room Control 1. Adding new devices currently takes approximately 20 seconds. Performance improvements are planned for a future release. ConnectAI 1. The image quality of Smart Composition with the front camera is currently not optimal and is expected to be improved in a future update. 2. It is not recommended to set a projector screen as the tracking point area, as this may cause failures in enabling PiP layout switching.
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